



TELECOMMUNICATIONS DIVISION

AGENCY TELECOMMUNICATIONS REPRESENTATIVE

BULLETIN 02-12

AUGUST 8, 2002

SUBJECT: CALNET – CHANGES TO THE STATE INTEGRATED BILLING SYSTEM (SIBS)

ACTION:

- Distribute copies of this bulletin to all Agency Telecommunications Representatives and to Accounts Payable staff who review and pay telephone invoices.
- To request changes in your billing media or for more information regarding the SIBS, please contact your SBC/Pacific Bell or WorldCOM (WCOM) billing account representative at 1-800-505-5400.

KEY POINTS:

By August 26, 2002, the following system enhancements will be made to the SIBS and reflect in the SIBS billing media (Paper, web-based or CD-ROM):

- Customers with high toll-free call volumes using magnetic tape billing will be able but not required, to convert to the web-based system or to CD-ROM (compressed data).
- Large bill-payers using CD-ROM or the web-based SIBS will be able to see data in ten page increments.
- For all billing media, SBC/Pacific Bell will move asset purchases and services charges from the current “Miscellaneous” section to a new section called “**Asset Purchases and Services**”, and a new line will be added to the Invoice Face Page (see Attachment). These costs/purchases will be individually displayed under a fictitious Billing Telephone Number (BTN) or Bill Payment Number (BPN). If this is not desired, contact your billing account representative. Categories shown in the new section will include:
 - Customer Purchase Order Identification (ID)
 - Shipped to Location
 - Billing Authorization Information
 - Quantity Order
 - Shipped {Date}
 - Back Order
 - Taxes associated to the Purchase Orders
- The SIBS will allow multiple Bill Payer Users to access multiple BPNs, and allow multiple Bill Payer Users to access the same BPNs. It will also allow one Bill Payer User to access all BPNs.

ATR BULLETIN 02-12
CALNET – CHANGES TO THE
STATE INTEGRATED BILLING
SYSTEM (SIBS)

- 2 -

August 8, 2002

- Cross-Corporate ID billing is now available on the SIBS bill. This affects only two customers: the Department of Motor Vehicles and the Employment Development Department.
- On August 23, 2002, the web-based SIBS billing access will be down all day for maintenance/enhancements.

BENEFITS:

- Easier and increased access to billing information, especially for high volume customers, those needing multiple user access, or access to many BTNs/BPNs.
- Eliminates handling, processing and storage of magnetic tape for large volume customers choosing to convert to the SIBS web-based system or to CD-ROM.
- Easier to read and find information regarding asset purchases/services
- Easier to validate bills with the new information and features.

BACKGROUND:

Now that the SIBS is implemented, the system is continually assessed and modified based on customer feedback, and changes needed as identified by SBC/Pacific Bell, WCOM, and/or the DGS. These latest enhancements reflect those activities. You will be notified of additional changes to SIBS as they occur.

To view previous ATR bulletins, refer to the DGS Telecommunications website at <http://www.td.dgs.ca.gov> (click on Network Publications on the right side of the page, then scroll down to the ATR bulletins).

If you have questions regarding this bulletin, please call the Resource Communications Center at (916) 657-9903 and request to speak to a Customer Account Manager.



BARRY R. HEMPHILL
Deputy Director for Telecommunications Division

BRH:SB:eas:pc

[Attachment](#)